

Questions and Responses
CARTS Transportation Development Plan RFP
RFP-2021-138-TDP

Question

1. I had a question regarding the pre-proposal meeting. The RFQ says "CARTS will not hold a pre-proposal meeting" on page 6. I wanted to confirm: Will there be a pre-proposal meeting on 12/08 at 2pm, as mentioned on the website?

Yes. Addendum No. 1 was issued on December 7, 2021, to clarify the Pre-submittal will be held on December 8, 2021.

Question

2. What is the deadline to submit questions?

Addendum No. 2 was issued December 8, 2021, modifying the Procurement Time Frame adding a December 15, 2021, deadline for submitting questions.

Question

3. When will responses to the questions be available?

Addendum No. 2 was issued December 8, 2021, modifying the Procurement Time Frame adding a December 22, 2021, deadline for CARTS to provide responses to questions.

Question

4. Regarding submission of the proposal, the RFP calls for 1 original, 6 copies and an electronic copy. The website calls for electronic submission. Which is preferred?

Submittals must be as stated in the RFP. CARTS has updated the RFP webpage removing the page which had an option to submit electronically.

Question

5. What type of information is available via technology onboard CARTS vehicles? For example, are vehicles equipped with GPS, automatic passenger counters, or any other technology that will provide data to the consultant team for use in the service evaluation?

CARTS uses Novus software from TripSpark on its paratransit routes and Streets by TripSpark on its Interurban routes. For its microtransit services it uses software by Via. All CARTS units have digital communication either through tablets or MDCs.

Question

6. How does CARTS currently track on-time performance and ridership?

Through its three software platforms noted under Question 1.

Question

7. What type of service data (ridership, vehicle revenue miles, vehicle revenue hours, etc.) is available by route? What (if any) data is available at the stop level?

Again. See above. The data that is derived from the 3 software platforms is what we have.

Question

8. When do you anticipate having the results of the other assessment and analysis activities currently underway (Bastrop CARTS NOW service, Country Bus operational review, and “Getting to Know CARTS” outreach project)?

April/May 2022 on CARTS Now/CB Ops review

March 2022 Outreach

Question

9. Please confirm the TDP does not include analysis of and planning for San Marcos Transit (Municipal Bus).

The CARTS TDP will not include analysis and planning for San Marcos Transit, only CARTS rural services.

Question

10. Should analysis of and planning for the Grasshopper service be included in the TDP?

All CARTS rural services are subject to this project.

Question

11. Is there a DBE goal for this contract?

There is not a DBE goal for this contract/procurement.

Question

12. Will you post the attendee list from the pre-bid conference?

Yes. The list will be posted to the website on December 22, 2021.

Question

13. Were any surveys conducted as part of the “Getting to Know CARTS” outreach project? If so, what methodology was used and how many surveys were collected? Can you provide a copy of the survey instrument?

Yes. These items will be shared with the selected contractor after award, not prior to.

Question

14. Does the “Certification to Purchaser” form on the last page of the RFP need to be included in the proposal response?

Yes.

Question

15. More granular 2020 Census data will be available summer 2022, which will help develop a more robust study. Will the procurement schedule be updated to account for this data to be incorporated into the transportation development plan (TDP)?

The procurement schedule will not be modified, but the implementation schedule could be adjusted for this.

Question

16. What is the expectation for public engagement: is engagement to take place in-person? Or is CARTS looking for a virtual or hybrid model?

A hybrid model is anticipated.